



NEWS RELEASE

GIBBONS FAN PRODUCTS INTRODUCE NEW (EXTENDED) WARRANTY REGISTRATION CARD

Gibbons Fan Products have announced changes to the way that they will be implementing their warranty on all fans purchased.

New fans will now contain an extended warranty registration card that the owner will need to complete in order to extend the standard manufacturers warranty from 12 months to 24 months. Failure to complete and return the registration card will mean that the fan will only be covered for a twelve month period from the time of invoice. Gibbons Fan Products have advised that this system has been introduced from 1st February 2009 and only affects products that originally had a standard 24 month warranty.

Technical Manager, Scott Abbott, told Inflated News, “this system is not changing our warranty policy, just the way that we need to administer it. Up till now the only records that we have is the date of dispatch to our customers. We supply many manufacturers and suppliers across the world and sometimes fans can be held in stock for several months before reaching the end user. In the unlikely event that a fan needs to be returned to us, it could transpire that if the fan had been in stock for a few months before reaching the end user, our records could show that it is out of warranty. We believe that our new registration system will eliminate any possibility of a fan being declared out of warranty if it needs to be returned to us. The 12 month warranty extension will be added to the original 12 month standard manufacturers warranty period as soon as we receive the registration card providing it is returned to us within 28 days of purchase.”

“We hope that by implementing this scheme we can offer all our customers increased levels of customer care and support and enable us to closely monitor any issues that may arise with our products.”

When purchasing new units of fans ensure that the registration card is included in the box or ask your supplier to provide one.

Source: Inflated News / Gibbons Fan Products

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